

**The Kentucky Poison Control Center in Louisville, KY is looking for an ABAT certified or eligible credentialed pharmacist for a clinical operations manager position. This is a new position for the center.**

**The Kentucky Poison Control Center is a moderately sized center receiving around 40,000 calls per year. In addition to the Poison Control Helpline we also provide an HIV warmline for the state. We operate as a department of Norton Healthcare and throughout the year accept rotators from the University of Kentucky, Sullivan College of Pharmacy, and University of Louisville. We are currently working with University of Louisville with plans to expand a medical toxicology practice that will provide hands-on experience for students and residents.**

**To apply –**

**Nortonhealthcare.com**

**Requisition #: 77130 or keyword “pharmacist”**

**Official title: Manager, Poison Control Operations**

**For more information – contact Ashley Webb, [ashleywebb.pharmd.dabat@gmail.com](mailto:ashleywebb.pharmd.dabat@gmail.com)**

### **Responsibilities**

The Manager, Poison Control Operations, is an experienced poison control center pharmacist with certification via the American Board of Applied Toxicology (ABAT) who provides clinical and administrative oversight to the certified and non-certified specialists in poison information. They are professional leader who will have daily operational responsibility for the department whose focus is safety, quality, education, maintaining accreditation standards, and meeting deliverables of state and national grants and contracts as assigned by the director. The incumbent, in coordination with the medical director, will develop and oversee quality assurance activities in the poison control center. This will include daily oversight of clinical management of poison center cases as well as oversight of annual QA projects. The incumbent will also serve as the primary educator for all new specialists in poison information as well as coordinate and assign continuing education for all senior specialists in poison education. They will assist in the supervision and education of all medical professional students and residents rotating through the poison control center as part of their clinical program. Additionally, they will share administrative responsibilities with the assistant nurse manager, poison control, providing assistance with employee relations in the center and administrative after-hours call. When working directly on the poison control center hotline, the operations manager serves as a certified expert clinical consultant to physicians and healthcare providers as well as an advocate for patients ensuring poisoned patients are seen promptly and treated expertly to resolve their toxicity, performing all the responsibilities expected of a senior pharmacist specialist in poison information. Candidates are pharmacists, certified by America's Poison Centers (APC) or the American Board of Applied Toxicology (ABAT) with excellent clinical, interpersonal, and communication skills.

- Must be able to work independently and effectively achieve goals assigned by the director and to manage multiple assignments in a fast-paced environment.

- Must be a team player with a positive attitude and excellent interpersonal communication skills to drive specialist development and success in this interdisciplinary center.
- Must be willing to teach and supervise medical professional students and residents when on-site for clinical instruction.

## **Qualifications**

### **Required:**

- Two years experience as clinical fellow in a poison control center or three years experience as a certified specialist in a poison control center
- Bachelor Degree
- Pharmacist AND Certification by the American Board of Applied Toxicology Must obtain within three years of hire