

## NACCT All-Virtual Conference FAQs 2021

In what time zone will the conference be held?

- The conference will take place in Eastern Daylight Time.

How will Pre-Symposia content be made available to attendees?

- You must sign up for the Pre-Symposia at least 24 hours before either event begins on Wednesday, October 13 (ACMT) or Thursday, October 14 (AACT). You will receive the link to the virtual platform on Tuesday, October 12 and will be instructed to login with your name and email address (the email address you used to register for the conference.) You can browse the agenda and platform and are encouraged to make appointments with exhibitors if interested.

How will the Main Congress content be made available to attendees?

- To gain access to the Main Congress, you must be registered by 6:00 am EST on Saturday, October 16 to gain access to Saturday programming. For Sunday and Monday programming, you must be registered by 6:00 am each day. We cannot guarantee immediate access to the platform if you register once the events have started each day.
- You will receive the link to the virtual platform on Tuesday, October 12 and will be instructed to login with your name and email address (the email address you used to register for the conference.) You can browse the agenda and platform and are encouraged to make appointments with exhibitors if interested.

What tracks will be available for the Main Congress?

- **Two tracks will be offered during the Main Congress (see [agenda](#).)** These sessions will be live-streamed sessions with Q&A.
- On-Demand content will be offered throughout the three days of Main Conference in the timeslot indicated on the agenda.
- All sessions will be available 3 weeks post-conference. Additional CME can be obtained from the sessions you did not attend during the conference. They will be available on the AACT website for viewing and registrants will be alerted via email when the content is available.

Changes in Registration Status:

- NACCT has changed all in-person registrations to virtual and is issuing credits to payments made by credit card and will be sending checks if paid by an institution. Cancellations at this time will be charged an administrative fee.
- To add pre-symposia, Main Congress, or purchase CE please contact Sarah Gerfen at [sarah@meetingpriorities.com](mailto:sarah@meetingpriorities.com).

Poster Sessions:

- All poster presenters will be required to upload a PDF of their poster on the virtual platform. Presenters will click on their poster during the designated “Authors with Posters” session and answer questions in the live chat as well as click on the link “Virtually Connect with the Author”

and join the presenter and up to 25 attendees at a time to address questions meet the presenter in real time.

- We also ask that attendees leave their questions in the “chat” for poster presenters throughout the meeting, and poster presenters will be asked to check their poster periodically throughout the meeting to answer questions and engage with all attendees.

#### Exhibits:

- Exhibitors and sponsors have “office hours” listed in the Exhibit Hall tab of the virtual platform, and attendees are encouraged to either set up 1:1 appointments or join the collaborative session via the link provided and engage with the exhibitor staff during their office hours.
- Attendees are also welcome to simply browse each exhibit space and download materials and review videos without live interaction.